

Deutsche Bank Global Consumer Conference

Oliver Tant: CFO & Joerg Biebernick: Director Returns Division



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Our Strategy



Maximise sustainable shareholder returns



Tobacco Maximisation and NGP Growth

Strengthen Portfolio right brands

- Radically simplify
- Invest in Asset Brands
- Innovative NGP technologies

Develop Footprint right markets

Prioritise growth opportunities

Market

repeatable

- Quality share focus
- Sustain investment

Drive Cost Optimisation

- Simplify operating model
- Lean manufacturing
- Control of overheads

Embed Capital Discipline

- Maximise cash conversion
- Robust capital allocation
 - Debt repayment
 - Dividend
 - Investment

Delivering Against our Strategy



Maximise sustainable shareholder returns

Strengthen Portfolio

35% reduction in brands

65% net revenue from Asset Brands

Strong e-vapour brand



Develop Footprint

Strengthened footprint through **investment**

Volumes outperforming

+20bps share in H1

+ve share gains in priority markets

Drive Cost Optimisation

£370m savings to date

£600m p.a. by 2020

Industry-leading margins

Embed Capital Discipline

Consistent cash conversion

90% to 95%

£0.9bn debt reduction p.a.

Solid Foundation for Next Chapter of Growth

Building Momentum

Growing revenue and profit, strong balance sheet



Momentum in Tobacco



Focused investment drives share gains in priority markets



Volume performance driven by Growth Brands



Significant improvement in H2 price/mix

Significant NGP step up



Positive initial results on myblu rollout

Nicotine salts rollout in July

Innovation supports standout consumer experience

Efficiency & Capital Discipline



Ongoing cost optimisation supports investment



Cash generation underpins strong balance sheet



Strong track record on cost and cash delivery

Strategy Delivering

Momentum through focused investment



Tobacco Maximisation

Continued share gains in priority markets - Group volumes outperform

Growth Brands gaining share and growing volumes

NGP Growth

Significant step up in NGP – myblu rollout positive initial results Innovation
pipeline supports
standout
consumer
experience



Tobacco Max: Portfolio Focus

Growth Brands driving quality revenue



Growth Brand Volumes	Growth Brand Share
+6.3% +1.6% ex. migration	+100bps Up in all divisions
Asset Brand Revenue	Asset Brand % of Revenue

+4.3% 65% +480bps

- Successful simplification of portfolio
 - Migrations achieving c.95% retention; 69 complete
- Focused investment driving Asset
 Brand revenue
- Growth Brands market share now 9%
 - Driven by P&S, Winston, West



Focused Investments – Returns Markets

Supporting key markets with targeted investment









Germany

Investment in brand equity and distribution



Tailor Customer Solutions



- Extending trade partnership approach
- Key Account category management

Core Range Everywhere

- Increased core range distribution
- Distribution points +11% since FY16
- On shelf availability supported by POS

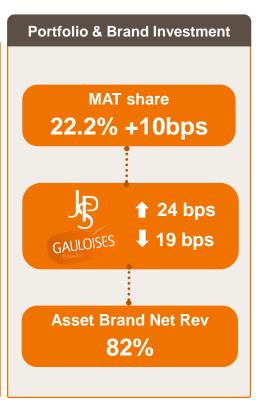
Portfolio & Brand Investment







- Portfolio initiatives capture changing consumer demand
- Bigger formats in both FMC & FCT
- JPS Blue Stream & Gauloises L'autre support 'lighter' product offer





Leading in a challenging market



Tailor Customer Solutions 48.8 47.5 46.6 41.9 Retailer A Retailer B Retailer C Share (%) Performance in Partner Customers

- Partnerships in convenience channel
- Driving share outperformance

Core Range Everywhere

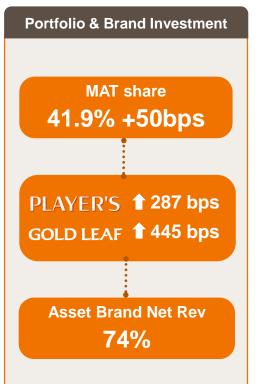
- Broadening call coverage & frequency
- +10% increase in store visits in FY18
- Distribution gains +124k points of sale



- Significantly growing share of Crushball
- Capture evolving consumer demand



GV pocket pouch & zip lock variants





Spain, France & Australia

Brand focus, activations & distribution





- 29.2% MAT share (-80 bps)
- Improving blondes cigarette share trajectory
- Dark tobaccos around 30bps drag on overall share
- Good growth in Fortuna and West





- 21.0% MAT share (+10 bps)
- Profit pool impacted by significant excise change
- 40% SKU reduction
- Improved core range coverage
- Mid term outlook positive
- NGP focus with myblu









Feb launch: now >1%

Launched Nov'17

- WSE share growing
- JPS biggest brand in FMC
- New launches show ability to innovate in dark market
- c. 50% of market still paying premium for tobacco

Strengthening our Portfolio

Growth Brands driving quality revenue







Tobacco Max: Leverage Market Repeatable Model Investment delivering share gains







JPS FMC & fine cut growth





Winston, Kool & Maverick up, tail brands down, MMC up





Driven by Players & Gold Leaf





P&S queen size & crushball





Temporary price impact; spot recovered, new launches





West #1 brand in market





Improving blondes share, dark declines







Record JPS share





Growth of News FMC & fine cut





+20bps

Continued growth of West

Strategy Delivering

Momentum through focused investment



Tobacco Maximisation

Continued share gains in priority markets - Group volumes outperform

Growth Brands gaining share and growing volumes

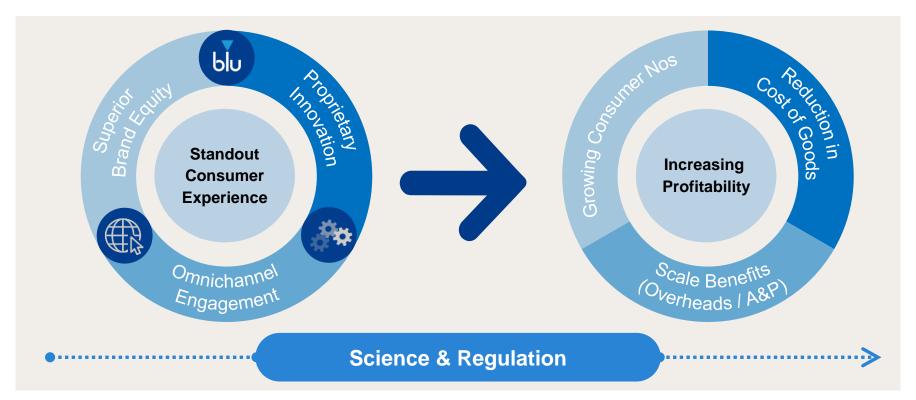
NGP Growth

Significant step up in NGP – myblu rollout positive initial results Innovation
pipeline supports
standout
consumer
experience

Significant NGP Ambition

Additive revenue & profit opportunity





Building Growth in Distribution *my*blu rollout on track





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- Now in 6 markets
- 10 markets by end FY18
- Summer launch of nicotine salts
- Expanding distribution in traditional retail, vape stores and online

blu innovation pipeline

Building differentiated consumer experiences





Strategic Focus: Right Markets, Brands & Products More active capital allocation



Strategic Focus

- Fewer brands, SKUs
- Market prioritisation
- NGP growth opportunity
- Lean operating model/ footprint optimisation

More Focus

- More active portfolio management
- Divestments and exits
- Proceeds of up to £2bn over next 24 months

Strategic Benefits

- Enhanced growth focus
- Simplification/complexity reduction
- Cost and cash efficiencies
- Effective capital allocation

Improving Momentum into H2

Platform for FY18 growth



- Sustained share growth in markets that matter
- Delivering quality revenue through strongest brand equities
- Improving price/mix momentum
- Stepping up NGP; revenue growth in H2
- Disciplined capital approach supports 10% dividend growth