

ESG INVESTOR WEBINAR

People & Planet

30 September 2024

Disclaimer



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business or other market conditions. These and other factors could adversely affect the outcome and financial effects of the plans and events described in this announcement. As a result, you are cautioned not to place any reliance on such forward-looking statements. The reflect forward-looking statements knowledge and information available at the date of this announcement and the Company undertakes no obligation to update its view of such risks and uncertainties or to update the forwardlooking statements contained herein. Nothing in this announcement should be construed as a profit forecast or profit estimate and no statement in this announcement should be interpreted to mean that the future earnings per share of the Company for current or future financial years will necessarily match or exceed the historical or published earnings per share of the Company.

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Chair's Overview

Thérèse Esperdy Chair



Eight Priorities Aligned to Our Strategy



Healthier Futures







Positive Contribution To Society





Safe & Inclusive Workplace







OUR ESG STRATEGY REMAINS ALIGNED WITH UN SUSTAINABILITY DEVELOPMENT GOALS (SDGs)

Underpinned by Robust Governance Framework



ESG agenda is embedded within our operations and governance structure



People, Governance & Sustainability Committee



Refreshed committee to oversee ESG and wider people and governance matters



People, Governance and Sustainability Committee

Reviewing and monitoring people and culture policies, frameworks and practices

- Talent and capability development
- Supporting diversity, equity and inclusion
- Monitoring employee engagement

Oversee and develop Board composition and governance

- Building a diverse and experienced Board
- Review and develop corporate governance
- Board effectiveness; evaluations

Executive capabilities and succession planning

- Oversee the recruitment and development of execs
- Support capabilities to deliver strategy

Monitoring ESG and Ethics and Compliance (E&C) performance and reporting

- Oversee risks and compliance in ESG/E&C
- Monitor employee concerns, e.g. speak-up
- Review non-financial disclosures

Review of Non-Financial Reporting



Review ESG-related disclosures and assurance processes



Preparations underway to meet CSRD reporting requirements

CSRD: Corporate Sustainability Reporting Directive; GRI: Global Reporting Initiative;

ESRS: European Sustainability Reporting Standards

Powered by Responsibility

Refreshed all our policies across the key areas





Code of Conduct

Our Code of Conduct sets out the responsible behaviours we expect from employees in their dealings with colleagues, customers, consumers, suppliers, agents, intermediaries, advisers, governments and competitors.





Supplier Code of Conduct

We expect our suppliers to conduct their business in an ethical and responsible manner and comply with all applicable laws and regulations. Our Supplier Code, based on our Code of Conduct, sets out the behaviours we expect our suppliers to demonstrate.





Speaking Up Policy

We expect all our employees and business partners to act with integrity in accordance with the standards of behaviour described in our Code of Conduct, and we enable reporting of concerns in a safe manner.





Group Human Rights
Policy

We are committed to respecting the human rights of our people throughout our operations, and we expect our suppliers and business partners to do the same.





Group Health, Safety and Wellbeing Policy

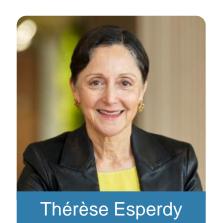
We want to achieve world class
Occupational Health,
Safety, and Wellbeing
(OHSW) standards
throughout our global operations, and everyone at Imperial
Brands has a role to play in making this happen.





Creating a Skilled and Diverse Board





Chair

















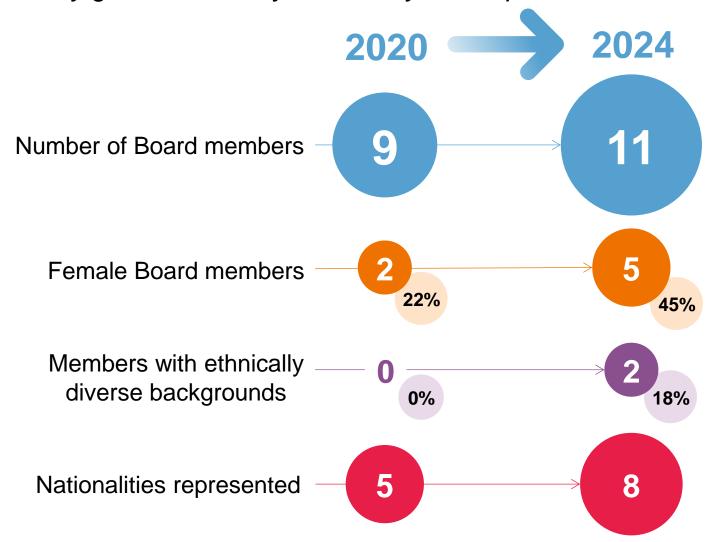




Strengthening Board Diversity and Skills



By gender, ethnicity, nationality and expertise



Enhanced Skills and Expertise

- Fast-moving consumer goods
- Innovation and product development
- Global business leadership
- Finance and risk
- People and organisational transformations
- Legal and regulatory risk
- Environmental, social and governance
- Technology and digital

Delivering Against Our Plan



Healthier Futures

CONSUMER HEALTH

Enabled Consumer Choice by

growth in NGP net revenue

FY21 to FY23

CLIMATE CHANGE

Reduced our direct emissions by

69% FY17 to FY24

PACKAGING & WASTE

Reduced absolute waste in operations by

32% FY17 to FY24



FARMER LIVELIHOODS & WELFARE

We supported more than

100,000

tobacco farming members with our Leaf Partnership Projects in FY23

SUSTAINABLE AND RESPONSIBLE SOURCING

Recognised by CDP for a

5_{th}

consecutive year as a supplier engagement leader in FY23

Positive Contribution To Society

Safe & Inclusive Workplace

EMPLOYEE HEALTH, SAFETY & WELLBEING

Reduced Lost Time Accidents by

50%**

since 2019

HUMAN RIGHTS

We aim to have

33

sites reporting against a new set of human rights leading indicators in 2025

DIVERSITY, EQUITY AND INCLUSION

Workforce Disclosure Initiative score

89% in FY23



^{*} Scope 1 and Scope 2 market-based emissions (CO2 equivalent tonnes)

Purposeful ESG

Stefan Bomhard

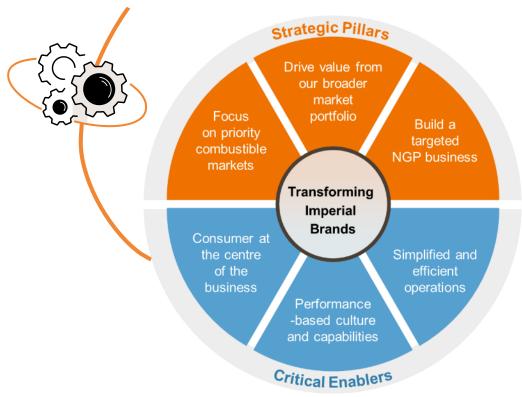
CEO



Our Purpose, Vision and Strategy: A Challenger



Our ESG approach supports our purpose, vision and strategy





OUR PURPOSE

"Forging a path to a healthier future for moments of relaxation and pleasure"



OUR VISION

"To build a strong challenger business powered by responsibility, focus and choice"



Consumer



Collaborate with Purpose



Take Accountability with Confidence



Be Authentic, Inclusive to all



Build our Future

Our ESG Journey So Far

Forging a path to a healthier future



2024

2021 2022

New strategy launched

Purpose & vision & behaviours unveiled



ESG materiality study completed

Board & Executive governance agreed



ESG strategy signed off by ESG Committee & Board



Internal 'People & Planet' campaign launched



2023

ESG priorities

integrated into

executive

renumeration

from FY23

People, Governance and Sustainability
Board Committee established

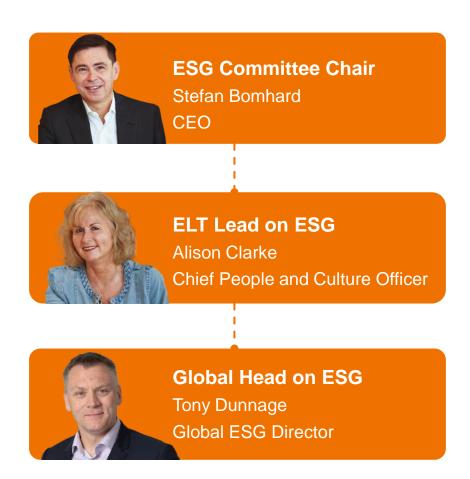
Continuous monitoring by the working groups and ESG committee

Continuous sponsorship and engagement across the organisation



Executive Sponsorship of Each Priority





















A Performance Culture Drives ESG Delivery



Performance culture drives ESG delivery

- Performance culture drives challenger mindset
- Culture supports ESG delivery
- Focus on Zero Carbon, Zero Waste and Zero Injuries



Healthier Futures for Consumers



- Driving transition to potentially reduced risk products
- Meaningful contribution to tobacco harm reduction
- Requires deep understanding of the consumer



Healthier Futures for the Planet





- Clear target setting
- Delivering on ESG challenges
- Focus on ESG helps support commercial delivery



Healthier Futures for People and Society





- Zero injury ambition
- Supporting farming communities



Agenda

HEALTHIER FUTURES FOR...

PERFORMANCE CULTURE

Alison Clarke

CONSUMERS

Paola Pocci Joe Thompson **PLANET**

Lukas Paravicini Benjamin Kristen PEOPLE AND SOCIETY

Tony Dunnage Vinay Advani CONCLUSION Q&A

Stefan Bomhard All



















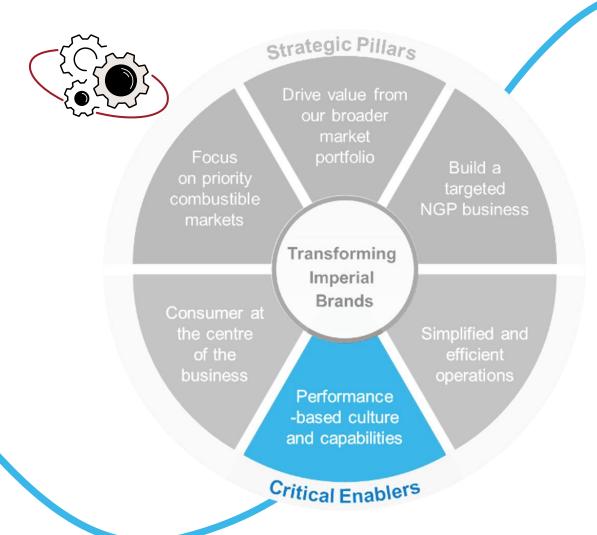
Performance culture drives ESG delivery

Alison Clarke

Chief People and Culture Officer

How Our Performance Culture Drives

ESG Delivery







Building Capabilities, Accountability and Collaboration



Capabilities

People, processes, data

- Investment in people
- Cross-functional groups embedded in the business
- Investment in technology and data

Accountability

Measurement, remuneration, audits

- Development of clear goals and KPIs
- Metrics included in LTIPs
- Proactive audits to identify risk

Collaboration

Communities, Zero Heroes, suppliers

- ESG community with champions to support initiatives
- Collaborative action planning
- Building common purpose















Galvanising Our People Through Communication







Becoming More Inclusive to All



A performance approach to diversity, equity and inclusion

Business Employee Resource Groups

1,000+ champions across four BERGs



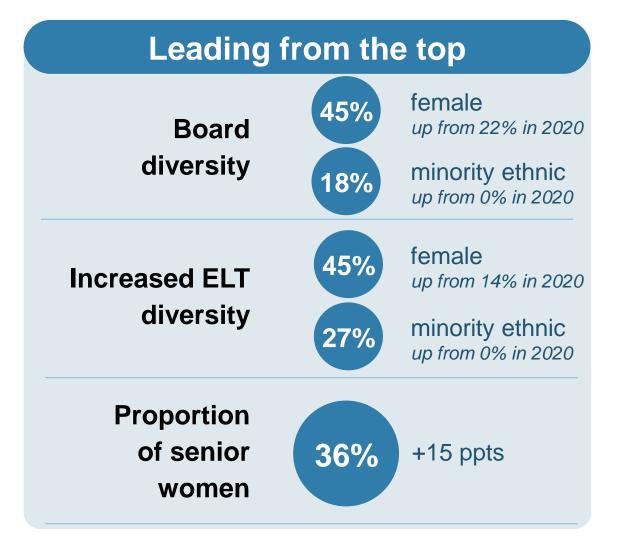
DiverseABILITY





Gender







Reflecting our Diverse Customers



Collaborating to drive commercial outcomes



Salesforce Diversity

- Reshaping sales teams in US and Germany
- Better reflect retail communities
- Increased cultural diversity
- Closer retailer relationships









Consumer-centric approach to tobacco-related harm

Paola Pocci

Chief Consumer Officer



Forging a Path to a Healthier Future



Building a sustainable and profitable Next Generation Products business



"Forging a path to a healthier future for moments of relaxation and pleasure"

Our Challenger Approach to Consumer Health

Start with the consumer

A data-driven approach informed by a deep understanding of consumers and our markets

Provide consumer choice

Our role is to provide consumer choice in existing markets

Meeting untapped consumer needs

We seek to build differentiated challenger brands that meet untapped consumer needs

Scientific validation

We validate our potentially reduced risk product offers through rigorous scientific validation





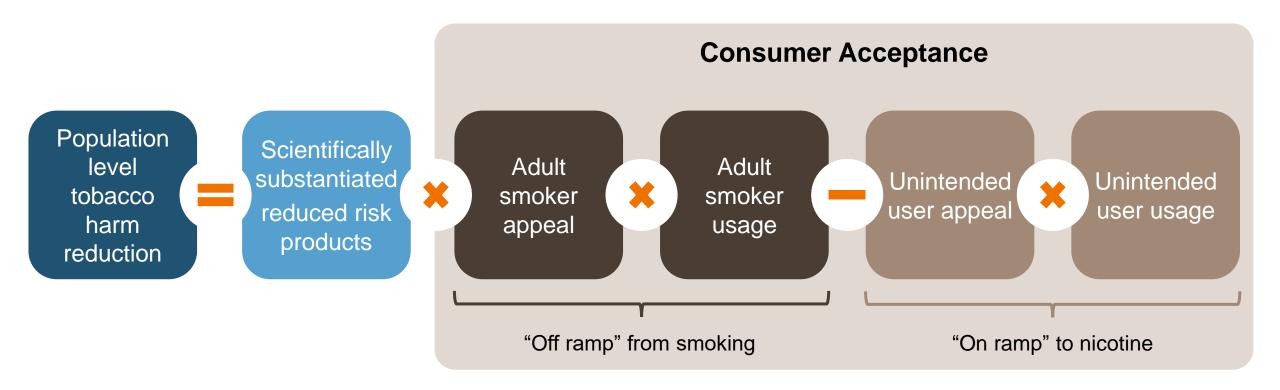


- Best health-related outcome is for adult smokers not to smoke or use any tobacco or nicotine product
- Next best outcome is transitioning them to potentially reduced harm products
- By increasing NGP choice, Imperial helps to increase adult smoker switching



Consumer Choice Must be Provided Responsibly



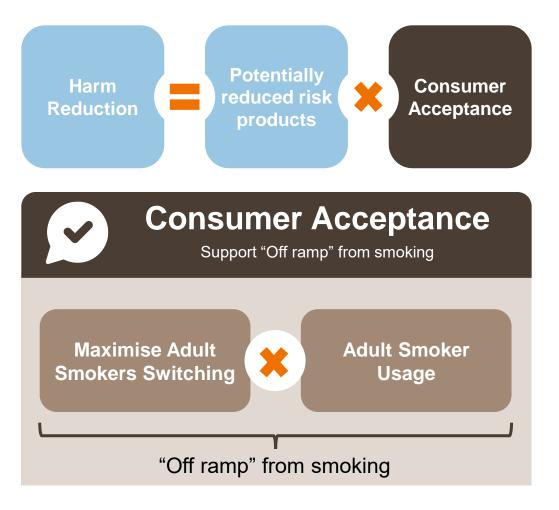


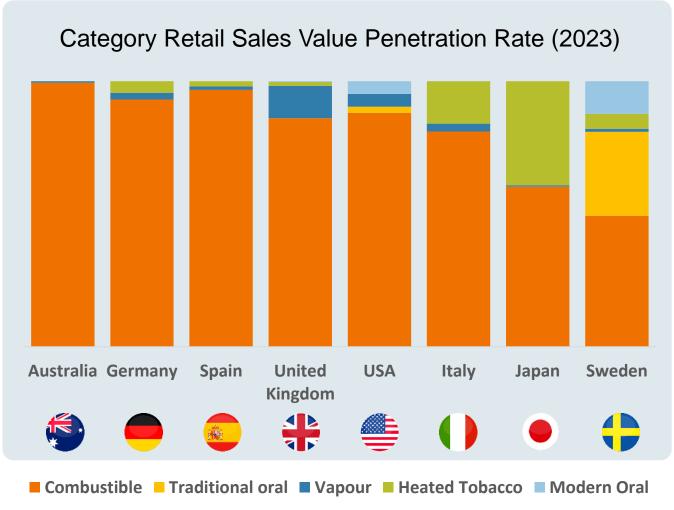


Providing Product Choice to Drive Consumer Acceptance



A multi-category approach is critical to meet existing nicotine consumer needs





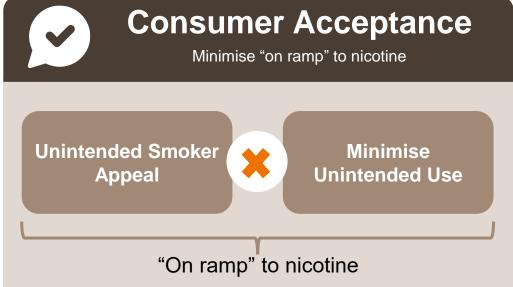


Under-age People Should Never Use our Products



Our products target existing adult smokers, and we are constantly improving the ways we prevent youth access





We are committed to:

Our responsible marketing code

Working with partners to reinforce message

Ensure regulatory requirements implemented







Scientific validation of our products

Joe Thompson

Director of Group Science and Regulatory Affairs

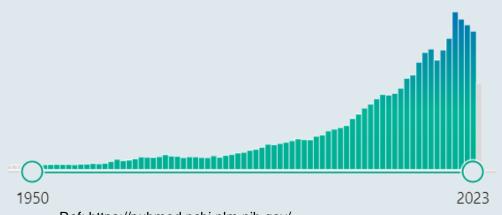


The Scientific Literature Demonstrates Tobacco Harm Reduction (THR) Potential of NGP



Public health bodies support the concept of harm reduction





Ref: https://pubmed.ncbi.nlm.nih.gov/

UK, Royal College of Physicians 2024:

"Using e-cigarettes for harm reduction to reduce morbidity and mortality from combustible tobacco is based on clear evidence that e-cigarettes cause less harm to health than combustible tobacco"

UK, Office for Health Improvement and Disparities (OHID) 2018: "The available evidence suggests that heated tobacco products may be considerably less harmful than tobacco cigarettes and more harmful than e-cigarettes."

scientific reports

OPEN An assessment of nicotine pharmacokinetics and subjective effects of the pulze heated tobacco system compared with cigarettes

Simon McDermott¹, Kerstin Reichmann², Elizabeth Mason², Ian M. Fearon³,

tobacco products such as heated tobacco products (HTPs) to support adult smokers in switching a crossover, clinical study in 24 healthy adult smokers study assessed nicotine pharmacokinetics and subjective effects of the Pulze Heated Tobacco System (HTS; Pulze HTP device and three iD stick variants—Intense American Blend, Regular American Blend and Regular Menthol) compared with ects' usual brand cigarettes (UBC). C_{nax} and AUC, were highest for UBC and significantly lower ared with Regular American Blend, while AUC, was significantly higher for Intense America fferences were statistically significant. All study products reduced urges to smoke; this effect was greatest for cigarettes although this was not statistically significant. Product evaluation scores for enerates positive subjective effects, including satisfaction and reduced urge to smoke. This orts the conclusion that the Pulze HTS may be an acceptable alternative to cigarettes for adul

g cause of preventable deaths¹⁻⁴. Globally, smoking is reported to be responsible for more than 7 million deaths per year*. In Europe, although smoking prevalence is declining smoking still accounts for up to 25% of cause mortality and leads to approximately 700,000 deaths each year. While nicotine in cigarette smoke is not harmless, it is not the primary cause of the harmful effects of cigarette smoking. Instead, smoking-related duction in disease risk for smokers, and is therefore the best course of action smokers can take to imp health². However, while large proportions of smokers report intending to quit smoking only a small percentage

In 2001 the US Institute of Medicine issued the report 'Clearing the Smoke', in which it was proposed that For many diseases attributable to tobacco use, reducing risk of disease by reducing exposure to tobacco toxicants opment of, and smoker access to, novel nicotine and tobacco products which deliver nicotine but in the

Road, Bristol BS3 2LL, UK. 'whatIF? Consulting Ltd, The Crispin, Burr Street, Harwell OX11 0DT, UK. 'Reemtsma Cigarettenfabriken GmbH, Max-Born-Straße 4, 22761 Hamburg, Germany. Stemail: thomas.nahde@reemtsma.d

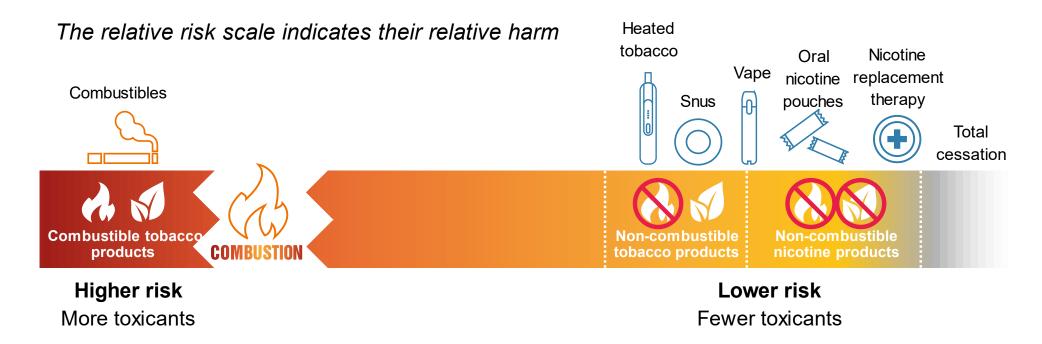
Scientific Reports | (2023) 23:9033

https://doi.org/10.1038/s41598-023-36259-1

Offering a Choice of Potentially Reduced Risk NGP

IMPERIAL BRANDS

Not all nicotine-containing products are equally as harmful as cigarettes



- · Combustion of tobacco is responsible for diseases caused by smoking, not the nicotine
- NGP without combustion have substantially fewer and lower levels of harmful chemicals.
- **BUT** substantially reduced toxicants alone are NOT sufficient to substantiate reduced risk: scientific substantiation of reduced-risk potential is required across different areas.



Our Multi-Stage Scientific Assessment Framework (SAF) Assesses the Potential for Tobacco Harm Reduction



Understanding toxicology and the impact of our NGP on consumer's physiology & behaviour



What's in the aerosol?

Analysis includes aerosol chemistry, risk assessment, product quality, and indoor air quality.



What's the impact on human cells?

Assess product safety and impact on human cells compared to cigarette smoke.



What's happening in consumers?

Assess safety, tolerability, performance and acceptance of product in adult smokers.



What does the consumer do?

Assess how NGP are being perceived and used in the 'real world'.



What is the future potential?

Data modelling to Predicts long-term harm reduction impact of NGP in markets.



What is happening in real life?

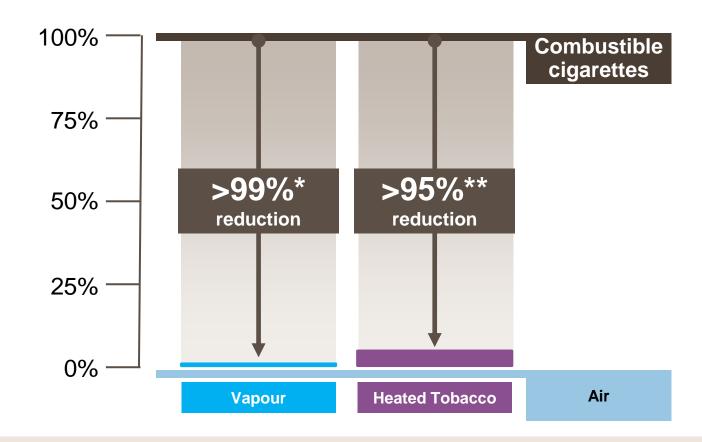
Monitors consumer safety, product quality and harm reduction potential.



Up to 99% Reduction In Harmful Chemicals



Substantiating reduced exposure of consumers to toxicants



Substantially reduced exposure:

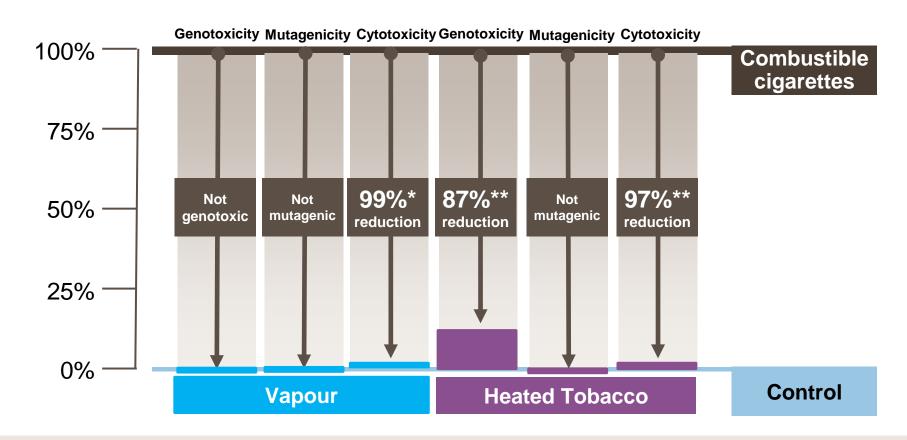
Substantially lower levels of harmful chemicals for both vapour and heated tobacco.



Substantial Reduction in Toxicity in Regulatory Tests



Substantiating the reduced biological impact compared to cigarettes



Substantially reduced toxicity:

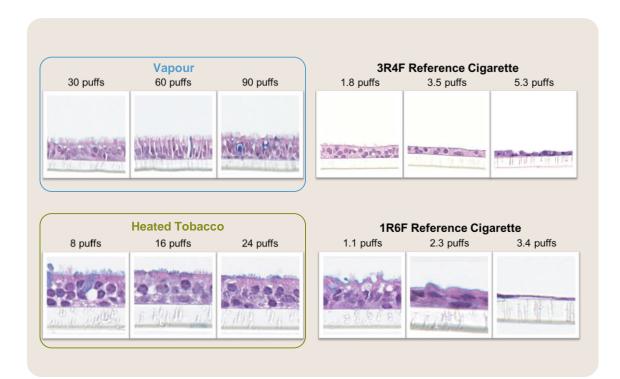
Reduced levels of harmful chemicals translate into reduced toxicity in regulatory laboratory tests.

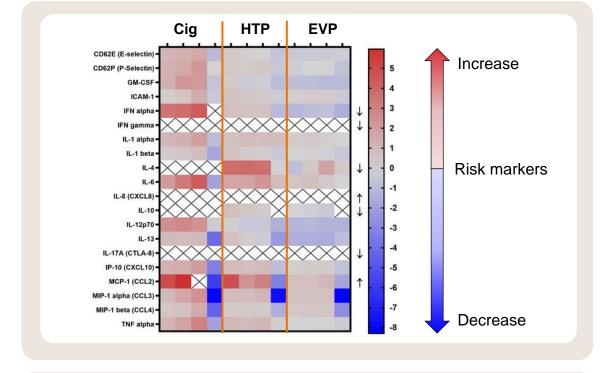


Assessing Long-Term Health Risks



Advanced in vitro toxicology provides a weight-of-evidence approach





Reduced impact on human lung tissue:

Reduced levels of harmful chemicals translate into aerosols show minimal effects compared to cigarette smoke.

Source: Czekala et al., 2021; Chapman et al., 2023

Reduced impact on human cardiovascular system:

Substantial reduction in cardiovascular risk markers compared to cigarette smoke.

Source: Chapman et al., 2024

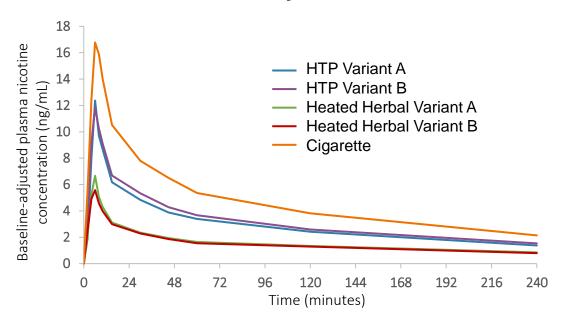


Effectively Delivering Nicotine



Clinical studies demonstrate nicotine delivery at a similar speed to smoking to help consumers switch

Nicotine Blood Delivery



Effective nicotine delivery

Lower levels of nicotine delivery at comparable speed to a cigarette.

Source: Marinas-Lacasta et al., 2024 (internal data, to be published)

Nicotine uptake in the lungs



Product innovation has driven transition from freebase nicotine to nicotine salts, which delivers nicotine more efficiently

Efficient nicotine delivery:

Nicotine salts reach the lungs more efficiently and at a higher speed compared to freebase nicotine.

Source: Wall et al., 2022

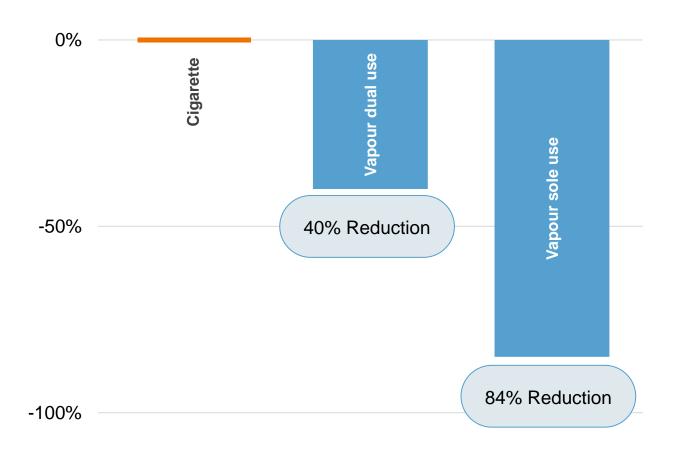


Marked Reductions in Biomarkers of Exposure



Both dual use and complete switching have a positive impact

Reduction in biomarkers between days 10-14



Reduced physiological impact:

Both dual and exclusive use substantially reduce a broad range of biomarkers of exposure compared to cigarette smoke.

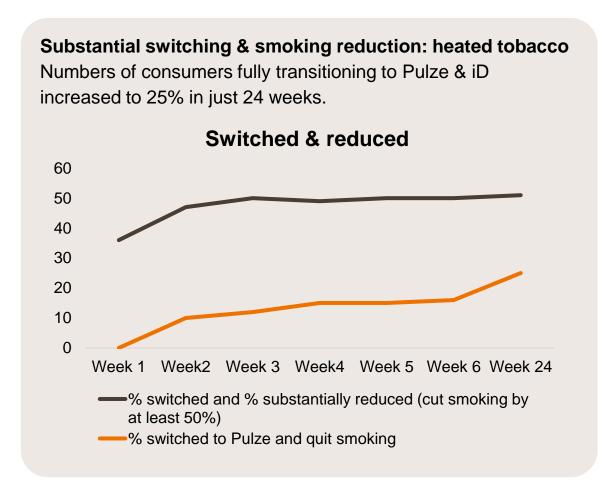
Source: Morris et al., 2022

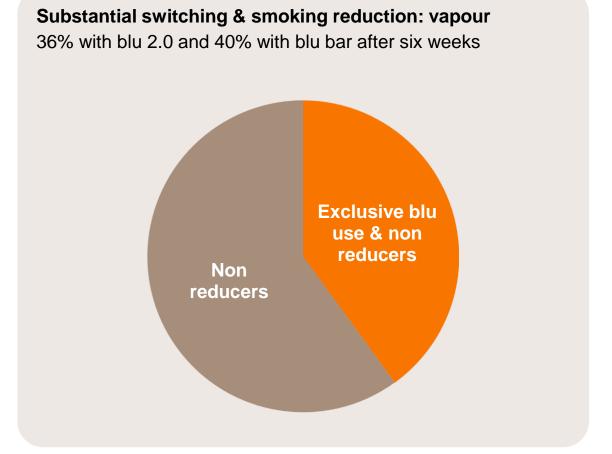


Helping Adult Smokers Transition Away from Smoking



Our in-market studies show up to 50% of consumers fully switch or substantially reduce smoking using our NGP





Source: Russell et al., 2024 (internal data, to be published)

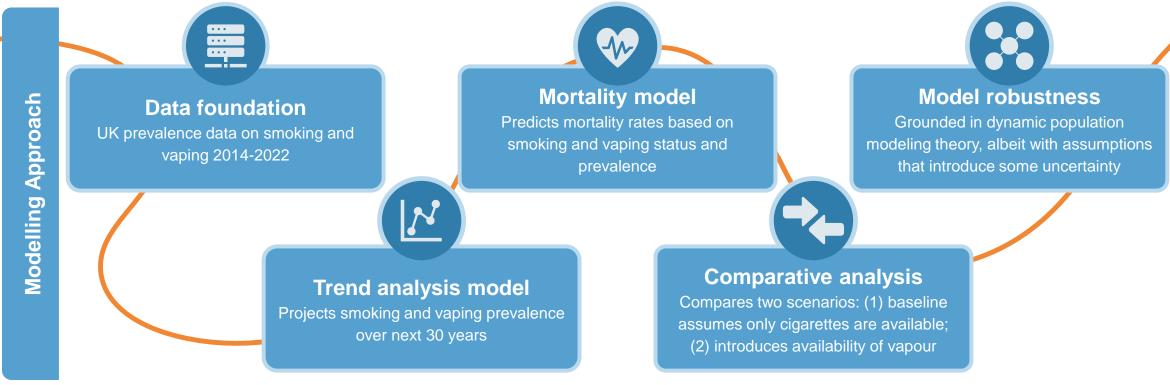
Source: Fitzpatrick et al., 2024 (internal data, to be published)



Potential for Public Health Harm Reduction



Population health modelling helps evaluate societal health benefits



Analysis

Comprehensive historical data and well-established methodologies for trend analysis

Modelling based on assumptions and is subject to uncertainties (e.g. future regulatory changes)

Enhanced credibility as approach is aligned with current published models Ongoing validation with long-term data will be crucial for confirming predictions



Continuing to Assess Products Once They Are on The Market





Evaluate scientific & medical literature





Assess consumer health complaints



Monitor notifications to regulators



Studies to assess benefit/impact on population



Committed to Meaningful Contribution to Harm Reduction



Through Consumer Choice of Potentially Less Harmful Products

Access To Choice

(Provide adult smokers with a potentially reduced harm choice)

Proving Harm Reduction Potential

(Substantiating our NGP against our Scientific Assessment Framework)

Unintended Use Prevention

(Strengthening our Responsible Product & Use Framework)











Towards zero carbon



Our Climate Target





ZERO CARBON



Scope

Emissions related to our facilities and vehicles

Scope

Emissions related to the energy we purchase

Scope 3

Emissions from our suppliers and consumer usage of our products

Net Zero by 2030

Net Zero by 2040

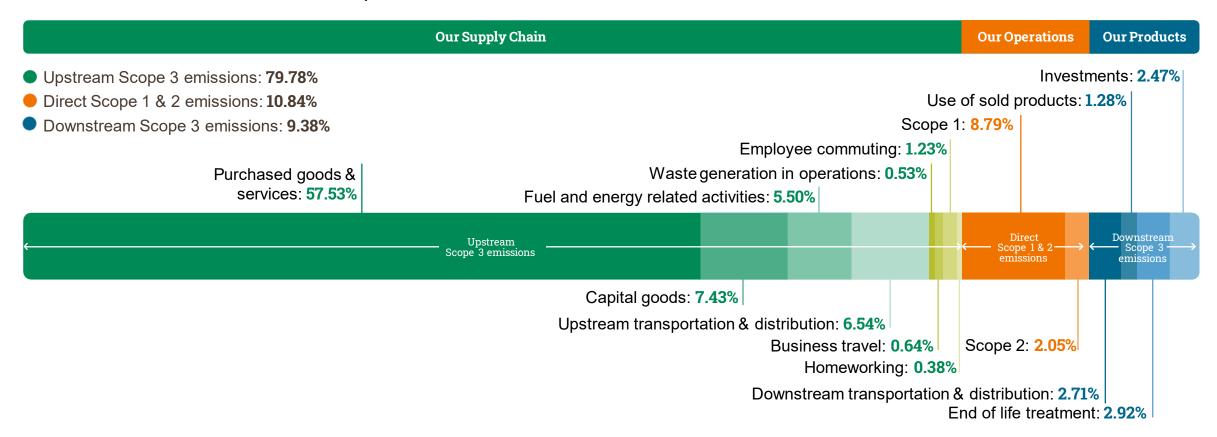


Our Carbon Challenge in Context



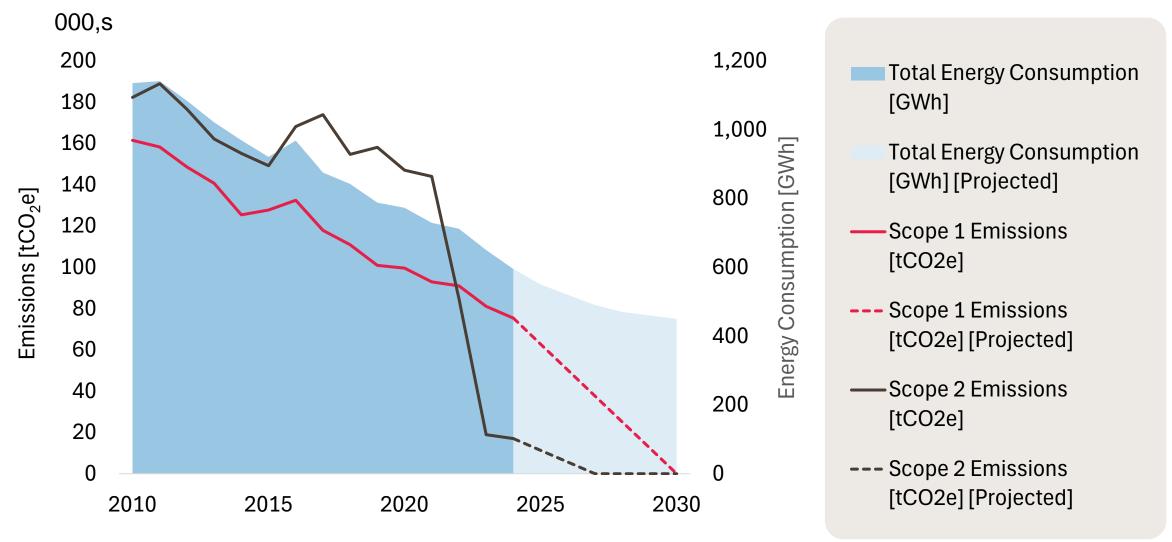
Our carbon footprint

In 2023, total emissions across scope 1, 2 and 3 were 922,865 tonnes of carbon:











Monitoring Energy Use Across Footprint



Driving energy efficiency and cost savings



Daily: 1000 kW – approx.

Annually: 120 days of shutdown

1000/24 * 120 * 24 = 120,000

kWh/yr

At approx. 0.2 £/kWh

Annual saving

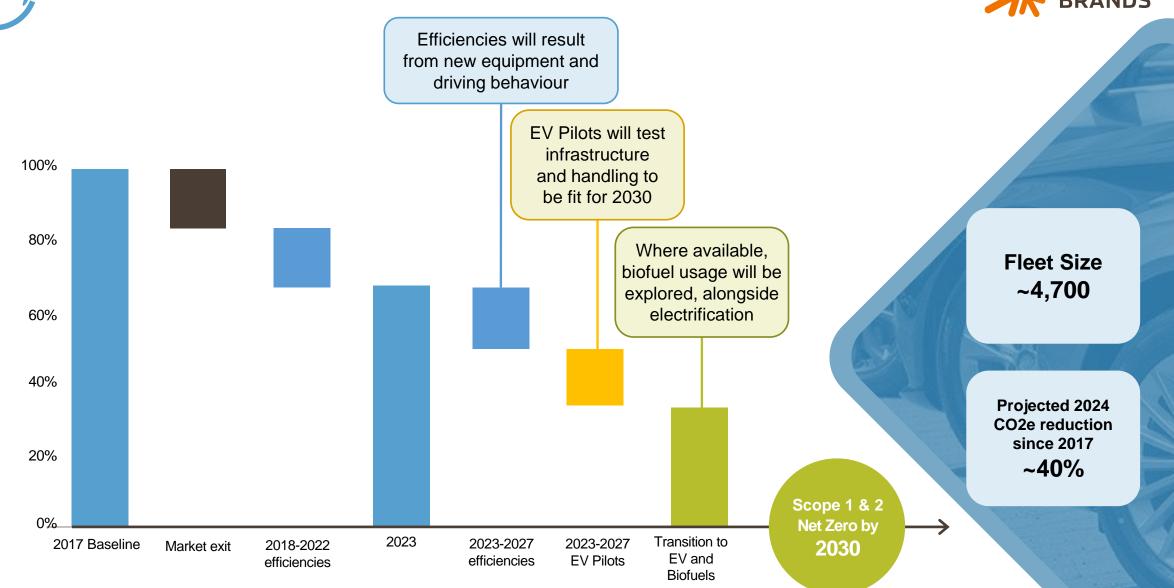
£24,000

at one site



Carbon Reduction Through Fleet Management







Progress on Our Indirect Targets



Targeting Scope 3 Emissions

- Supplier CDP responses embedded in our FY23 Scope 3.1 calculation for the first time*
- FY24 target to have 50% of purchased goods and services spend covered by science-based targets (tracking at ~47%)
- Partnership with CDP Supply Chain enables more accurate data collection
- In FY25, we will launch Net Zero contract clauses and aim to include in negotiations with major suppliers







We Have a Plan and it is Delivering



Intermediate Targets 2024 Progress 100% grid electricity 97% 2025 from renewable sources from renewables Reduce total 69% 2025 reduction since 2017 emissions by 50% 100% energy 43% 2030 from renewable sources from renewables Reduce energy 28% 2030 reduction since 2017 consumption by 25%



Our Net Zero Ambition







2030

Reduce scope 1 & 2 emissions by 100%



2040

Reduce our total carbon footprint emissions by 100%







Packaging and Waste

Benjamin Kristen

Head of Packaging



Our Packaging & Waste Targets

We are on track to deliver against our targets





12 RESPONSIBLE CONSUMPTION AND PRODUCTION



VIDEO: Zero Waste To Landfill in Our Operations

A challenging target we will manage together





Consumer trends within FMCG



Gen Z cares about sustainability more than anyone else – and is starting to make others feel the same



28% of consumers

had actively stopped buying products with ethical or sustainability concerns, this figure rose to 45% for Gen Z.

Consumers care about sustainability—and back it up with their wallets

McKinsey & Company

NielsenIQ

6 in 10

shoppers actively changing the way they shop



"Do better"

- ✓ Consumers want to do better
- ✓ They want brand owners to do better
- ✓ and they want the brands to do
 the heavy lifting

Source: World Economic Forum (2022); McKinsey & Co. / Nielsen IQ joint study (2023): "Consumers care about sustainability - and back it up with their wallets"; Kantar (2023): "Who cares? Who does?"



All Our EU & UK Packaging Reusable, Recyclable, Compostable by 2025 (LEVEL 1 & 2)*

Four formats are now recyclable enabling recycling of 1960 tonnes of plastic yearly

Aachievements

Formats now recyclable









Improved recycling

Score from 0% to up to 99%



Now recyclable

~1960 tonnes of plastic



Reduced

Plastic consumption by 323 tonnes



To Be Recyclable







Recycled Packaging: Horizon Brand







Good for consumers

Proven to have had a positive impact on consumers' perception of quality, and on brand choice



Good for business

10% uplift on sales during this activation compared to previous campaigns



Building our future

And, of course, a further step towards a circular economy



Packaging and Waste in NGP



Improving Product Innovation and Consumer Behaviour with NGP

- Packaging and waste initiatives being rolled out across our NGP portfolio
- Investing in NGP innovation
- Product design to improve recyclability (e.g. removable battery)
- Influencing consumer behaviour







Healthier futures for people and society









Employee health, safety and wellbeing

Tony Dunnage

Group ESG Director



Performance Drivers: Processes, Capabilities And Behaviours



Safety practices integrated across the business



Processes

Consistently manage health and safety across all locations



Capabilities

Recognise and influence safe behaviours in the workplace and increase awareness



Behaviours

Define key safe behaviours to be followed by employees

How

What

Reach 100% compliance with health and safety framework

Behavioural safety training, one-minute lessons, and safety moments

I Own Safety rules



Initiatives Driving Improved Focus on Safety



Health & Safety Campaigns









On-The-Ground Initiatives





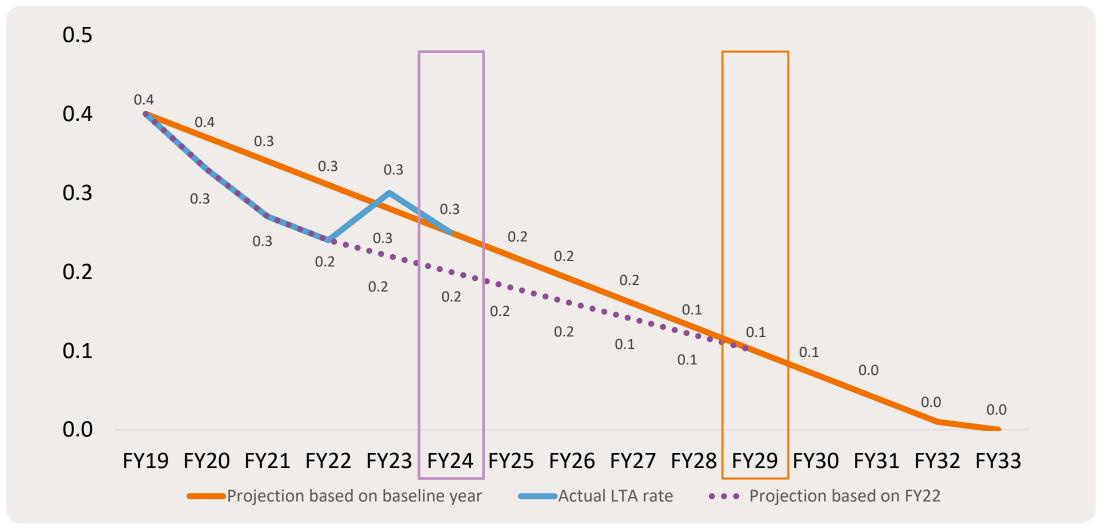






The Approach is Delivering Results Group Lost Time Accident (LTA) frequency rate glidepath to FY30











Wider society: farmer livelihoods

Vinay Advani

Head of Leaf Procurement and Sustainability



Partnership Approach to Leaf Supply



Our suppliers' core competencies are growing and processing tobacco

Source majority of leaf from two global suppliers





- Mature due diligence processes
- Engagement with farmers
- Business Code of Conduct policies

- Grievance mechanisms in place
- Child labour policies in place

Underpinned by the 'Sustainable Tobacco Programme'



New Challenges for Tobacco Growers

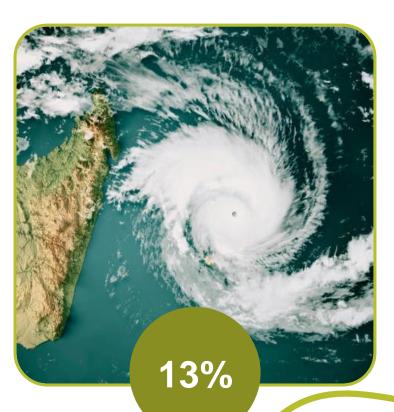




countries struggle to retain farmers



Everything on the farm is interconnected

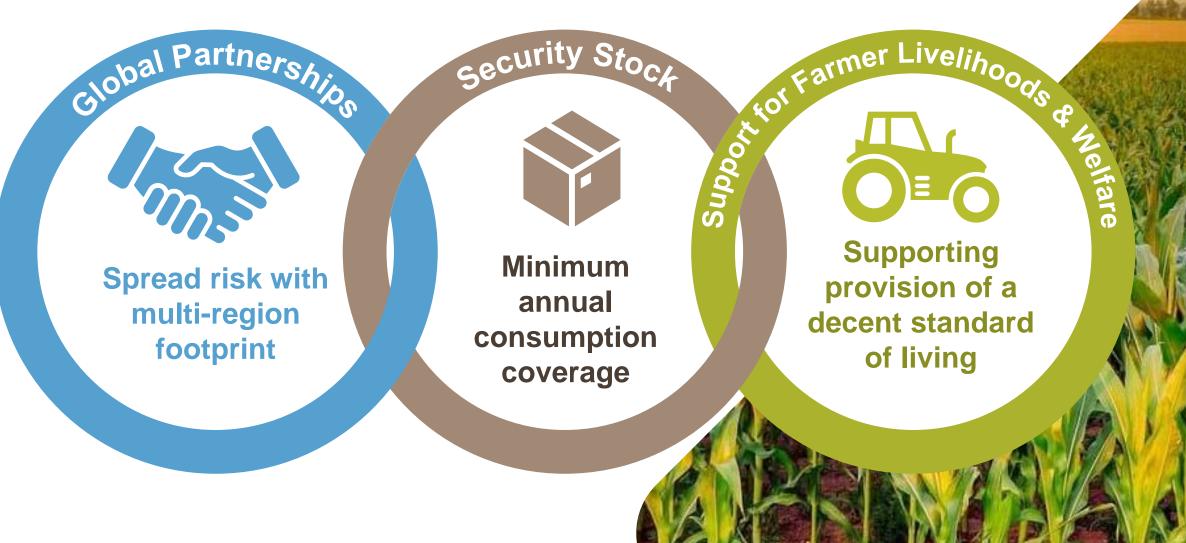


origins impacted by adverse weather events



Meeting this Challenge







How is a Decent Standard of Living Measured?



A standard methodology has been formally adopted by the industry





Living Income Benchmark*

"The net annual income required for a household in a particular place to afford a decent standard of living for all members of that household"

A decent standard of living

The Living Income Benchmark is country specific and is compared with overall farm income.



A Decent Standard of Living is Crucial for Farmers



We aim to improve farmers access to projects to improve financial sustainability

by 2030

We aim to improve access to basic needs for 180,000 farmers and their families by 2030

Implementing
sustainable agriculture, aimed
at supporting our suppliers to
provide access to 100%
sustainable wood by 2025



Committed to support the farmers access a decent standard of living





Leaf Partnership

Improved basic needs and financial awareness



166,000



benefiting from access to clean water projects

1,000



farmers benefiting from income and productivity initiatives

96,000



children have improved access to schools / childcare



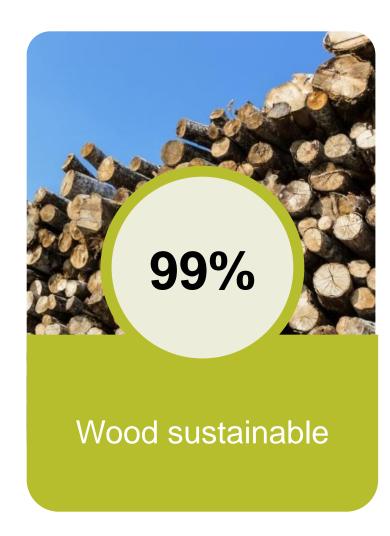
financial awareness training courses



Leaf Partnership

Supporting sustainable agriculture







Suppliers committed to sustainable pest management





Partnership with Suppliers



Our suppliers are on this journey with us and we rely upon them

Suppliers are part of Sustainable Tobacco Program



Committed to decent standard of living 98% 77% of volume from suppliers committed to our Net Zero carbon emissions Journey by 2040

Leaf Partnership Projects 13 **Countries Suppliers**





Concluding Remarks and Q&A

Good Progress Against Our Priority Areas

Forging a path to a healthier future





Enabled Consumer Choice

by **41%**growth in NGP
net revenue
since FY21



Reduced our direct emissions

by **69%***

since 2017



Reduced absolute waste in operations

by **32%**

since 2017

HEALTHIER FUTURES



We supported more than

100,000

tobacco farming members with our Leaf Partnership Projects in FY23



Recognised by CDP for a

5th

consecutive year as a supplier engagement leader in 2023

POSITIVE CONTRIBUTION TO SOCIETY



Reduced Lost Time Accidents by

50%**

since 2019



Workforce
Disclosure
Initiative score

89%

in 2023



We aim to have

33

sites reporting against a new set of human rights leading indicators in FY25

SAFE & INCLUSIVE WORKPLACE

^{*} Scope 1 and Scope 2 market-based emissions (CO₂ equivalent tonnes)

^{**} Absolute number of accidents

Question and Answer Session

















